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BHMCT
(SEM II) THEORY EXAMINATION 2023-24
HOUSE KEEPING -II

TIME: 3 HRS

M.MARKS: 70

Note: 1. Attempt all Sections. If require any missing data; then choose suitably.

SECTION A

1. Attempt *all* questions in brief.

2 x 7 = 14

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| a. | Define Chamois. |
| b. | What is Drapery? |
| c. | What is Preventive maintenance? |
| d. | What is a night report? |
| e. | What is resilience? |
| f. | What is vanity unit? |
| g. | What is maintenance register? |

SECTION B

2. Attempt any *three* of the following:

7 x 3 = 21

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| a. | Write a note on wall covering and their types. |
| b. | Distinguish between hard and soft floor finishes. |
| c. | How are Lobbies, Restaurant and Guest corridors cleaned? |
| d. | What do you understand by control desk? What are the functions performed by control desk? |
| e. | What is the procedure for controlling rodents? |

SECTION C

3. Attempt any *one* part of the following:

7 x 1 = 7

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| (a) | Classify hard floor with cleaning and maintenance. |
| (b) | What do you understand by staff allocation? |

4. Attempt any *one* part of the following:

7 x 1 = 7

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| (a) | Discuss functions for which housekeeping department co-ordinate with front office and maintenance. |
| (b) | What are the points to be considered while selecting flooring? |

5. Attempt any *one* part of the following:

7 x 1 = 7

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| (a) | What are duty roasters? Why are they important? |
| (b) | What is EPNS? How is it cleaned & polished? |

6. Attempt any *one* part of the following:

7 x 1 = 7

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| (a) | What are the various leisure areas in a hotel? How are they cleaned? |
| (b) | Explain about the cleaning procedure of different woods used in a hotel. |

7. Attempt any *one* part of the following:

7 x 1 = 7

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| (a) | What protective finishes may be applied on wood. |
| (b) | Explain the cleaning procedure of elevators. |